

From: Bill Huggins
To: Microsoft ATR
Date: 11/25/01 9:55pm
Subject: Stupid lawsuit

This lawsuit is so incredibly stupid! You guys seem to want to protect the brand new user, but from what I don't know.

Microsoft has done a very limp job of protecting itself. Windows is not a monopoly; it is a standard. Let's hear it for standards.

You want to pull Internet Explorer (IE) out by its roots. Why? Every modern OS comes with a browser. Perhaps Microsoft should be reamed for not having a splash screen for the new user that would appear every time the system boots that says, "Please go to www.opera.com and www.netscape.com. Download the browsers from these 2 companies. Once you have installed them, you will find that you can run them side-by-side with Internet Explorer. You can make any of them your default browser. Bear in mind that the other browsers are free downloads, as is IE, but you need a browser to get to the other company's websites. We include Internet Explorer in each copy of Windows as a public service."

You accuse Microsoft of including features that make it a monopoly. This sort of attack marks you as a non-user of computers. Microsoft has traditionally offered tools like Disk Defragmenter (a reduced feature version of Norton Utilities, etc.), notepad, a Media Player and now, with XP, a movie maker. If you were a user, you would know that these tools aren't very good. If you needed such a tool, you would seek one out and buy it.

You have made a big stink about the first screen a new user sees. Big deal. You have again tried to protect the new user. You are only a new user for a couple of months. Any home user can change his desktop with background colors, textures and pictures. It's easy.

I could go on for hours, but I'll spare you. The DOJ has done a great injustice to Microsoft and most of the millions of users of MS software. You have wasted millions of dollars and diverted energy that could have been used more creatively. You should be ashamed of yourselves.

I hope your computer turns on you.

Sincerely,

William M Huggins
9200 Red-Wood Rd NE, C-402
Redmond, WA 98052
425.861.9119

PS... I work for an Internet Service Provider. I have no financial ties to the company. I own none of their stock.